PLANTRONICS
SOUND INNOVATION™

PLANTRONICS
DA45™

WELCOME

Welcome to the Plantronics family of headset products. Plantronics provides a wide range of products from mission-critical and business-critical applications to personal communications and entertainment. For additional information visit our web site at **www.plantronics.com** where you can visit our 24/7 support, browse through our knowledge base, chat live or ask a question. We also feature a variety of installation tutorials to make set up quick and easy.

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REGISTER YOUR PRODUCT ONLINE

Visit **www.plantronics.com/productregistration** to register your product online so we can provide you with the best possible service and technical support.

TECHNICAL ASSISTANCE

Visit our Web site at **www.plantronics.com/support** for technical support including frequently asked questions, compatibility and accessibility information. The Plantronics Technical Assistance Center (TAC) is also ready to assist you. Dial (800) 544-4660 ext. 5538

PACKAGE CONTENTS
DA45

DA45 and inline control
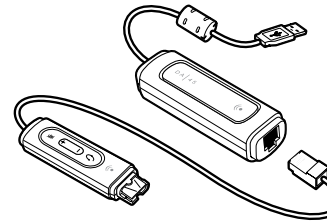
PerSonoCall software CD

FEATURES

Mute/Mute LED

Volume Up/Down

Answer/End
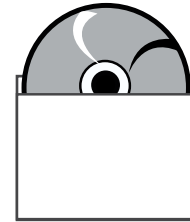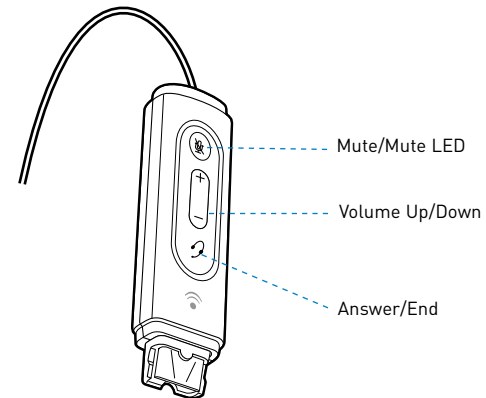
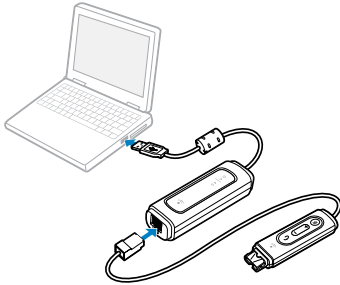⚠️ **WARNING:** Do not use headphones/headsets at high volumes for an extended period of time. Doing so can cause hearing loss. Always listen at moderate levels. See **www.plantronics.com/healthandsafety** for more information on headsets and hearing.

POWERING

Powering USB Adapter

The USB adapter is automatically powered on upon inserting into the USB port of the computer.

INSTALLING PERSONOCALL® SOFTWARE

Plantronics PerSonoCall software provides the link between your headset and the softphone application on your computer. PerSonoCall software provides the ability to remotely detect and answer/end a call from your softphone application via the headset call control button.

1. With the CD inserted, go to the PerSonoCall main screen and click on "Install the PerSonoCall Software."

2. Your softphone may require you to choose which audio device you wish to use. Please refer to softphone documentation for details.

NOTE: *When the USB adapter is installed, it becomes the default audio device in your computer. You can set preferences manually in the Windows® operating system through the Sounds and Audio Devices option in the Control Panel.*

NOTE: *Once installed we recommend that you set PerSonoCall to launch whenever the Windows operating system starts.*

System Tray Icons

After installing the software, one of the two system tray icons will appear in the tray bar at the bottom of your screen showing status of headset communication with PerSonoCall.

: No headset detected
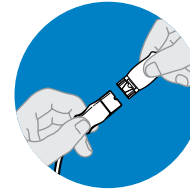
: Headset detected

Configuration and status

: Right click on the headset system tray icon and choose "Options". This will bring up the PerSonoCall Basic Options and Current Status Screens.

Refer to online application help for explanation details on the PerSonoCall software.

CONNECT HEADSET

Quick Disconnect™ Connector

This feature allows you to place a call on hold and move away from the phone without removing the headset. When you separate the Quick Disconnect, you place an ongoing conversation on hold.

Before using your headset, join the Quick Disconnect to the mating connector of the modular adapter cable.

To put your call on hold, grasp Quick Disconnect, as shown, and pull straight apart. To resume your conversation, reconnect the halves.

USING YOUR HEADSET

Answering/Ending/Making Calls with PerSonoCall on Softphone

To make a call, simply dial the number via your softphone application.

To answer or end a call, press the answer/end button.

For Softphones Not Compatible with PerSonoCall

Check the PerSonoCall compatibility list at www.plantronics.com/personocall for the most current information on softphone compatibility.

If your softphone is not currently supported by PerSonoCall, remote detection and answer/end via the headset does not function. Pressing the call control button on the headset will not function; you must answer the call from the softphone.

Putting a call on hold

If your softphone supports this feature, holding down the answer/end button for 2 seconds will place the call on hold. Refer to your phone's user guide for additional features available while on hold. Pressing the answer/end button again will take the call off hold.

USING YOUR HEADSET

Adjusting Volume

To increase listening volume, press the upper end (+) of the volume button. To decrease listening volume, press the lower end (-).

To adjust the listen or speak volume of the softphone, please refer to the softphone user documentation.

To adjust the listen or speak volume of the audio device on the computer, use the Sound and Audio Device section on the control panel.

Muting a Call

During a call, briefly press the mute button to mute the microphone. When muted, the Mute LED will be lit.

To unmute press the button again.

Smart Button

PerSonoCall allows you to choose an application to launch automatically using the Smart Button feature.

Go to options in PerSonoCall, check the Smart Button box on the Basic Option tab and browse to choose the application you want to launch. Pressing the Mute Button for 2 seconds will automatically launch that application.

NOTE: Mute is not activated if the button is held for more than 2 seconds.

TROUBLESHOOTING

Problem	Solution
My headset does not work with the DA45 I am using on my PC. (I cannot answer or disconnect from the headset call button).	• Check compatibility list on **www.plantronics.com/ personocall** to ensure your softphone is compatible for remote answer and disconnect
	• When a PC goes into standby or hibernation, the USB adapter is no longer powered on. Be sure your PC is in an active state.
	• Be sure PerSonoCall software is installed and running.
I cannot hear caller.	• The USB adapter is not set as the default audio device. Use the Audio settings in Windows under Sounds and Audio Devices to select ¨DA45 Adapter¨ as the audio device.
	• Listening volume is too low. Press the volume up button on the headset.
Callers cannot hear me.	• Headset is muted. Press the mute button on headset to unmute the microphone.
	• Headset microphone boom aligned incorrectly. Align the headset boom with your mouth.
	• The USB adapter is not set as the default voice device. Use the Voice settings in Windows under Sounds and Voice Devices to select ¨DA45 Adapter¨ as the voice device.
Sound in headset is distorted. I can hear echo in headset.	• Lower the listen volume on your softphone until the distortion disappears.
	• Adjust volume on headset.
The other headset I was using to listen to music does not work any more.	• The USB adapter will set itself as the default audio device in Windows. Use the Audio settings in Windows under Sounds and Audio Devices to change the device used for audio.
My headset stops responding to button presses.	• When a PC goes into standby or hibernation, the USB adapter no longer is powered on. Be sure your PC is in an active state.

WARRANTY

LIMITED WARRANTY

- This warranty covers defects in materials and workmanship of products manufactured, sold or certified by Plantronics which were purchased and used in the United States.

- The warranty lasts for two years from the date of purchase of the products.

- This warranty extends to you only if you are the end user with the original purchase receipt.

- We will at our option, repair or replace the products that do not conform to the warranty. We may use functionally equivalent reconditioned/refurbished/remanufactured/pre-owned or new products or parts.

- To obtain service in the U.S., contact Plantronics at (866) 363-BLUE (2583).

- THIS IS PLANTRONICS' COMPLETE WARRANTY FOR THE PRODUCTS.

- This warranty gives you specific legal rights, and you may also have other rights that vary from state to state. Please contact your dealer or our service center for the full details of our limited warranty, including items not covered by this limited warranty.

The Class B digital apparatus complied with Canadian ICES-002

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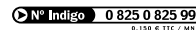Plantronics Iberia, S.L.
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製品関係の質問がありましたら、プラントロニクスの代理店にお問い合わせ下さい

Korea
추가 정보는 현지 총판 또는 대리점에¬ 받으실 수 있습니다.

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2 YEAR WARRANTY
EU & US

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