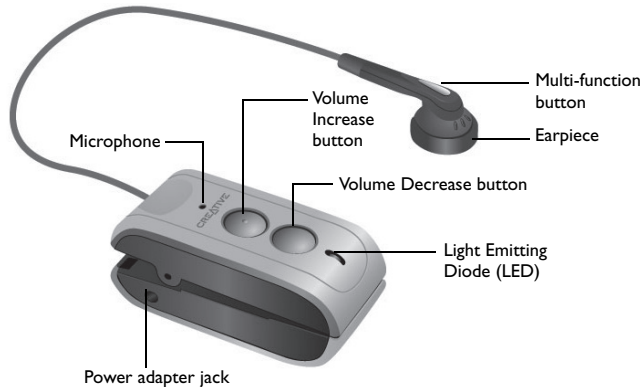


# Creative Handsfree CB2455 with Bluetooth Technology



When your headset is not in use, clip the earpiece to your headset as shown below.



# Getting Started

## 1 Charge your headset

Fully charge your headset before using it for the first time. This takes approximately five hours. To charge your headset's battery, connect the power adapter to your headset. Consequently, charging your headset takes three hours.

## 2 Pair your headset and mobile phone

1. If your headset is turned on, turn it off by pressing and holding the **Multi-function** button until the LED turns red.
2. Place your headset within one meter of your mobile phone.
3. Press and hold the **Multi-function** button and one of the **Volume** buttons simultaneously, until the LED alternately blinks red and blue.
4. Turn on your mobile phone's Bluetooth feature. For more information, see your mobile phone's documentation.
5. Set your mobile phone to detect Bluetooth devices.
6. From the list that appears, select **CB2455Creative**.
7. When prompted for a passkey, enter **0000** to complete pairing.



- Some mobile phones require an additional connection step after pairing.
- If the pairing is not completed within two minutes, your headset turns itself off automatically.
- If your headset is successfully paired to your mobile phone, the LED blinks blue five times, and then once every five seconds.

# Using Your Headset

Usage	Action
Turning on headset	Press and hold the <b>Multi-function</b> button for three seconds. The LED turns blue.
Turning off headset	Press and hold the <b>Multi-function</b> button until the LED turns red.
Making a call	Make sure that your headset is turned on (it may be in standby mode when inactive), dial the number, and then proceed with your call.
Answering a call	If there is an incoming call, your earpiece and mobile phone rings, and your headset beeps. Press the <b>Multi-function</b> button.
Ending a call	Press the <b>Multi-function</b> button to end a call. You can also end a call using your mobile phone.
Using Voice Dial*	Press the <b>Multi-function</b> button and when you hear a beep, say the voice tag.
Using Last Number Redial*	Press the <b>Multi-function</b> button twice within one second.
Adjusting volume	Press the <b>Volume Increase</b> or <b>Volume Decrease</b> button to gradually increase or decrease the volume.
Rejecting a call	Press and hold the <b>Multi-function</b> button for three seconds.
Putting a call on hold	Press and hold the <b>Volume Increase</b> and <b>Volume Decrease</b> buttons simultaneously, for one second.
Switching between calls	Press the <b>Volume Increase</b> and <b>Volume Decrease</b> buttons simultaneously.
Muting or unmuting the microphone	Press and hold one of the <b>Volume</b> buttons until the LED alternately blinks red and blue. To unmute the microphone, press one of the <b>Volume</b> buttons.
Clearing all headset pairings	Make sure that your headset is turned off. Press and hold both <b>Volume</b> buttons simultaneously for 20 seconds. The LED alternately blinks red and blue. Press and hold both <b>Volume</b> buttons for two seconds. You hear two beeps and your headset turns itself off automatically. Charge your headset for a few seconds to reset your headset. All current pairings are cleared.

\*Some features are available only for certain mobile phones. Refer to your mobile phone's documentation.

## Reading your headset's LED

The table below shows you the various LED indications available.

LED		Meaning
Red	On (when charging)	Battery is charging.
	Blinks every five seconds	Battery low.
Blue	On (when charging)	Fully charged.
	Blinks once every five seconds	Headset is paired to your mobile phone and is in standby mode.
	Blinks once every 15 seconds	Call in progress.
Blue and red	Blinks alternately	Headset is in pairing mode and is ready for pairing. OR Headset is paired, connected and the microphone is muted.

## General Specifications

**Bluetooth operation:**

- Bluetooth version 1.2 compliance
- Bluetooth 2.4 GHz Class 2 radio, up to a radius of 10 meters (32.8 feet) (varies depending on environment)

**Supported Bluetooth profile:** Headset and Handsfree profiles

**Frequency range:** 2.4000 - 2.4835 GHz

**Battery type:** Built-in Lithium-ion battery (rechargeable)

**Talk Time:** Up to 9 hours \*

**Standby Time:** Up to 250 hours \*

\* May vary depending on operation mode and mobile phone settings.

## Frequently Asked Questions

### **The headset fails to pair with my mobile phone.**

- Check that your mobile phone's Bluetooth feature is turned on.
- Make sure that your headset is turned on, fully charged and is within one meter of your mobile phone.
- Recharge your headset and mobile phone, and try pairing both devices again.

### **What causes poor signal quality?**

Keep your headset within 10 meters of your mobile phone and make sure that there are no obstructions, such as walls or other electronic devices, between your headset and mobile phone (for example, cordless phones and some wireless networking devices).

### **Will my headset interfere with my computer or car's electronic devices?**

You should not experience any interference when using your headset near standard consumer-grade electronics equipment.

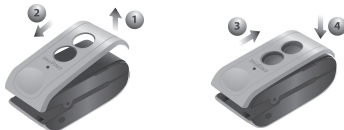
### **Can other Bluetooth-enabled mobile phone users accidentally tune in on my conversation?**

When you pair your headset to your mobile phone, you are creating a private link between both devices. The wireless Bluetooth technology prevents monitoring by third parties.

### **Can I use my headset with other Bluetooth products?**

Your headset will work with all Bluetooth version 1.1 or higher devices. These devices, however, must have the Headset or Handsfree profile. For more information on international Bluetooth standards, go to [www.bluetooth.com](http://www.bluetooth.com).

### **How do I change my headset's cover?**



# Creative Customer Support Services

At Creative, in addition to giving you the best products, we are committed to providing you with a comprehensive range of support services. These support services are designed to assist you with the setup and use of your Creative product. In order to provide you with an accurate and timely response, please have the following information available beforehand:

- Name, model and serial number of your Creative product
- Computer make, model and operating system, for example, Microsoft® Windows® XP
- Details of your question, such as any message boxes that appear
- Place and date of purchase

To access our support services, go to [www.creative.com/support](http://www.creative.com/support).

## Support Services

### Knowledge Base

[www.creative.com/support/](http://www.creative.com/support/)

Creative's Knowledge Base empowers you to quickly find solutions to your questions. Using natural language support and stepping you through targeted questions, the Knowledge Base will help you pinpoint the best solution to your particular question. The Knowledge Base also provides access to Frequently Asked Questions (FAQs) and Technical Specifications on Creative products.

### Email

Should a solution be unavailable on the Creative Knowledge Base, you can contact our support staff through email by completing our web-based form (see the Customer Support Services Centers section for information on regional email addresses).

### Product Documentation

In addition, the Creative web site contains an extensive library of product installation and user guides for your Creative product.

### Telephone

Where web access is unavailable, you may contact our service support team via telephone. Telephone numbers can be found in the Customer Support Services Centers section.

# Product Registration and Returns

## Registering your Product

In order to provide you with better support services, we ask that you register your product. You can do this when installing your product or, alternatively, you can go to [www.creative.com/register](http://www.creative.com/register) and register online. Please note that your warranty rights are not dependent on product registration.

There are a host of benefits to registering your product, such as:

- Email notifications of attractive promotions and events.
- News and tips on upcoming products.

All information you provide us will not be shared with others unless we have your permission to do so. You always have the choice to receive or not to receive future mails. Your information is safeguarded under the terms of our Privacy Policy. For more information about our Privacy Policy, visit [www.creative.com/legal/privacy.asp](http://www.creative.com/legal/privacy.asp).

## Returning your Product for Warranty Service

You must provide proof of purchase (an itemized dated receipt) to be eligible for warranty service. You should retain your proof of purchase for the duration of the Warranty Period. Warranty service is only applicable if the product was purchased by you from an authorized Creative retailer, and will not be provided for any product that has not been purchased as new or was obtained as a result of the purchase of a non-Creative product. You should also retain all product contents and packaging in case you need to return your product for warranty or factory service.

A copy of the warranty is available on the product installation CD, or together with your product.

If a problem develops during the Warranty Period, follow the step-by-step procedures below for returning your product for warranty service:

1. Contact your local Creative Customer Support Services Center. Regional contact information is provided below.
2. For customers in Asia Pacific, the Middle East and Africa, you should first contact the dealer who sold you the product, as your dealer may be able to assist you. To find your nearest authorized dealer, go to [www.asia.creative.com/support](http://www.asia.creative.com/support).
3. Have your proof of purchase available to validate your Warranty.
4. After the product has been determined to require warranty service, you will be issued a Return Merchandise Authorization (RMA) number. All products returned to Creative for warranty service must have a RMA number.
5. Write the RMA number on the outside of the package. Creative will not accept a return that does not have an RMA number on the outer packaging.
6. Return only the defective item(s). Creative is not responsible for other products or accessories returned with the defective item.
7. If applicable, you should remove or make a backup copy of any data stored on the product prior to shipping the product to Creative. All data will be deleted from the product during repairs. Creative is not responsible or liable for any data stored on the product that is lost, deleted, or is otherwise inaccessible.

### Shipping Charges and Tariffs

Shipment to Creative is at your expense and at your own risk (including any loss or damage to the product during shipment). We recommend using proper packing materials (including using the original product package), shipping the package through a carrier that provides proof of delivery and insuring the shipment at full product value.

To avoid any applicable tariffs when shipping a product to Creative from outside the United States, the European Union, or from zones with special tax status, you must complete the relevant customs documentation before shipping the product. If the relevant customs documentation has not been completed, in order to ensure return delivery to you, Creative will include charges for any applicable tariffs applied to the shipment (whether to or from Creative).

## Customer Support Services Centers

### Asia, the Middle East and Africa

Unless otherwise stated, support is in English.

Customer Support Services centers are found in:

- Australia and New Zealand
- Hong Kong and Macau
- Japan
- Mainland China
- Taiwan
- Singapore

If you purchased your product from a country or region elsewhere from the above, please contact the Singapore office.

#### Australia and New Zealand

Address:	Telephone:	Fax:	Operating Hours:	Website:	Email:
Creative Labs Pty Ltd Customer Support Services, Shop 3-5, 524 Parramatta Road, Petersham, NSW 2049, Australia  Postal address: PO Box 257 Leichhardt, NSW 2040	Australia: (02) 9021 9898  New Zealand: (61 2) 9021 9898	Australia: (02) 9021 9899  New Zealand: (61 2) 9021 9899	8:30 a.m. - 5:30 p.m., Eastern Standard Time. Monday - Friday (Closed on Public Holidays)	<a href="http://www.australia.creative.com">www.australia.creative.com</a>	<a href="http://www.australia.creative.com/support/contact/">www.australia.creative.com/support/contact/</a>

#### Hong Kong and Macau

Address:	Telephone:	Fax:	Operating Hours:	Website:	Email:
Creative Labs (Hong Kong) Ltd Customer Support Services, Rm 2908-12, 29/F, Metroplaza Tower 1, 223 Hing Fong Road, Kwai Fong NT Hong Kong	Hong Kong: 2148 6151 or 2148 6152  Macau: (852) 2148 6151 or (852) 2148 6152	Hong Kong: 2331 2151  Macau: (852) 2331 2151	9:15 a.m. - 12:15 p.m. & 1:45 p.m. - 5:45 p.m., Monday - Friday  9:15 a.m. - 12:45 p.m., Saturday (Closed on Public Holidays)	<a href="http://www.asia.creative.com/hongkong">www.asia.creative.com/hongkong</a>	English: <a href="http://www.asia.creative.com/support/contact/">www.asia.creative.com/support/contact/</a>  Traditional Chinese: <a href="http://www.taiwan.creative.com/support/contact/">www.taiwan.creative.com/support/contact/</a>



## Japan

Address:	Telephone:	Fax:	Operating Hours:	Website:	Email:
Creative Media K K Customer Support Services, 3F Kanda Eight Bldg, 4-6-7 Soto Kanda, Chiyoda Ward, Tokyo 101-0021 Japan	Japanese: (03) 3254 0393	Japanese: (03) 3254 9820	10:00 a.m - 12:00 p.m & 1:00 p.m - 5:00 p.m, Monday - Friday (Closed on Public Holidays)	Japanese: <a href="http://www.japan.creative.com">www.japan.creative.com</a>	Japanese: <a href="http://www.japan.creative.com/support/contact/">www.japan.creative.com/support/contact/</a>  English: <a href="http://www.asia.creative.com/support/contact/">www.asia.creative.com/support/contact/</a>

## Mainland China

Address:	Telephone:	Fax:	Operating Hours:	Website:	Email:
Creative Hohang Technology Ltd Customer Support Services, 15 Wanquanzhuang Road, Haidian District, Beijing 100089 People's Republic of China  Postal Address: P O Box 8968 Beijing 100089 People's Republic of China	Mandarin: (010) 8255 1800 [Extensions: 8301 ~ 8305]	Simplified Chinese: (010) 8255 1800 [Extension: 8300]	9:00 a.m - 6:00 p.m, Monday - Saturday (Closed on Public Holidays)	Simplified Chinese: <a href="http://www.china.creative.com">www.china.creative.com</a>	Simplified Chinese: <a href="http://www.china.creative.com/support/contact/">www.china.creative.com/support/contact/</a>  English: <a href="http://www.asia.creative.com/support/contact/">www.asia.creative.com/support/contact/</a>

## Taiwan

Address:	Telephone:	Fax:	Operating Hours:	Website:	Email:
Creative Labs Taiwan Co Ltd Customer Support Services, 2F No.5 Lane 345 Yangungang St, Neihu District, Taipei City 114 Taiwan (ROC)	Mandarin: (02) 8797 2928 [Extensions 601 and 602]	Traditional Chinese: (02) 8797 2488	9:00 a.m - 12:00 p.m & 1:00 p.m - 6:00 p.m, Monday - Friday (Closed on Public Holidays)	Traditional Chinese: <a href="http://www.taiwan.creative.com">www.taiwan.creative.com</a>	Traditional Chinese: <a href="http://www.taiwan.creative.com/support/contact/">www.taiwan.creative.com/support/contact/</a>  English: <a href="http://www.asia.creative.com/support/contact/">www.asia.creative.com/support/contact/</a>

## Singapore &amp; the rest of the Asia-Pacific region, the Middle East and Africa

Address:	Telephone:	Fax:	Operating Hours:	Website:	Email:
Creative Technology Ltd Customer Support Services, 31 International Business Park, Creative Resource, Singapore 609921, Republic of Singapore	Singapore: 6895 4100  Others: (65) 6895 4100	Singapore: 6895 4550  Others: (65) 6895 4550	11:00 a.m - 7:00 p.m, Monday - Sunday (Closed on Public Holidays)	Singapore: <a href="http://www.singapore.creative.com">www.singapore.creative.com</a>  Others: <a href="http://www.asia.creative.com">www.asia.creative.com</a>	Singapore: <a href="http://www.singapore.creative.com/support/contact/">www.singapore.creative.com/support/contact/</a>  Others: <a href="http://www.asia.creative.com/support/contact/">www.asia.creative.com/support/contact/</a>

## Creative Limited Warranty (Asia)

Creative Technology Ltd. ("Creative") warrants that the retail hardware product herein ("Product") is free of material defects in materials and workmanship that result in Product failure during normal usage, according to the following terms and conditions:

1. The limited warranty extends only to the original end-user purchaser and holder of this warranty ("You" or "Your") and is not transferable or assignable to any subsequent purchaser.
2. You must provide proof of purchase of the Product by a dated itemized receipt to be eligible for this limited warranty.
3. The limited warranty is **ONLY** applicable in the country or territory where the product was purchased from an authorized Creative retailer and excludes any product that has not been purchased as new or is obtained as a result of the purchase of a non-Creative product.
4. During the Warranty Period (as provided below), Creative will repair, or replace, at Creative's sole option, any defective parts or any parts that will not properly operate for their intended purpose with new or refurbished parts if such repair or replacement is needed.
  - a. The limited warranty for the Product extends for **SIX (6)** months from the date of your purchase ("Warranty Period"). The warranty period will be extended by each whole day that the Product is out of Your possession for repair under this warranty.
  - b. Creative will pay for the labor charges incurred by Creative in repairing or replacing the defective parts during the Warranty Period from the date of your purchase.
  - c. You will not have to pay for any such replacement parts.
  - d. Creative also warrants that the repaired or replaced parts will be free from defects in material and workmanship for a period of **NINETY (90)** days from the date of repair or replacement, or for the remainder of the Warranty Period, whichever is greater.
5. Creative does not warrant uninterrupted or error-free operation of the Product. Creative is not under any obligation to support the Product for all operating environments, including but not limited to, interoperability with all current and/or future versions of software or hardware.
6. For Products that are capable of storing data: Creative is not responsible or liable for any data stored on the Product that is lost, deleted, or is otherwise inaccessible. All data will be deleted from the Product during repairs. You should remove or make a backup copy of any data stored on the Product prior to shipping the Product to Creative.
7. If a problem develops during the Warranty Period, please refer to the Product Returns section of the Creative Customer Support Services documentation accompanying the Product. This document will provide you with contact information for a local Creative office and step-by-step procedures for returning the Product for warranty service.
  - a. You must provide proof of purchase of the Product by a dated itemized receipt.
  - b. You will bear the cost of shipping the Product to Creative. Creative will bear the cost of shipping the Product back to You after completing the warranty service.
  - c. You must be issued a Return Merchandise Authorization (RMA) number. Write the RMA number on the outside of the package. Creative will not accept a return that does not have a RMA number on the outer packaging.
  - d. Only return the defective item(s). Creative is not responsible for other products or accessories returned with the defective item.

8. The limited warranty does not apply to:
  - a. Damage caused by normal wear and tear, abnormal use or conditions, misuse, neglect, abuse, accident, improper handling or storage, exposure to moisture, unauthorized modifications, alterations, or repairs, improper installation, improper use of any electrical source, undue physical or electrical stress, operator error, non-compliance with instructions or other acts which are not the fault of Creative, including damage or loss during shipment.
  - b. Damage from external causes such as floods, storms, fires, sand, dirt, earthquakes, an Act of God, exposure to sunlight, weather, moisture, heat, or corrosive environments, electrical surges, battery leakage, theft, or damage caused by the connection to other products not recommended for interconnection by Creative.
  - c. Damage or loss of data due to (i) interoperability with current and/or future versions of operating systems or other current and/or future software and hardware, (ii) a computer virus, worm, Trojan horse or memory content corruption, or (iii) malfunction or defect of the Product.
  - d. Counterfeit products or any accompanying products not bearing a Creative serial number provided with the Product, or in the case of communications products, the use of the Product outside the borders of the country intended for use (as indicated by local telecommunication approval stickers).
  - e. Any Product that has had its serial number altered, defaced or removed.
  - f. Any defect occurring after the expiration of the Warranty Period or where Creative was not advised in writing of an alleged defect or malfunction within seven (7) days after the expiration of the Warranty Period.
9. Creative's limit of liability under the limited warranty is the actual cash value of the Product at the time You return the Product for repair (e.g., the purchase price of the Product less a reasonable amount for usage). Creative will not be liable for any other losses or damages. These remedies are Your exclusive remedies for breach of warranty. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following the purchase of the Product.
10. THE FOREGOING LIMITED WARRANTY IS YOUR SOLE AND EXCLUSIVE REMEDY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. TO THE EXTENT PERMITTED BY APPLICABLE LAW, CREATIVE HEREBY DISCLAIMS THE APPLICABILITY OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE FOR THE PRODUCT. IF SUCH A DISCLAIMER IS PROHIBITED BY APPLICABLE LAW, THE IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE FOREGOING LIMITED WRITTEN WARRANTY.
11. CREATIVE WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR DAMAGES, INCLUDING BUT NOT LIMITED TO ANY LOST PROFITS, SAVINGS, DATA, OR LOSS OF USE, ANY THIRD PARTY CLAIMS, AND ANY INJURY TO PROPERTY OR BODILY INJURY (INCLUDING DEATH) TO ANY PERSON, ARISING FROM OR RELATING TO THE USE OF THIS PRODUCT OR ARISING FROM BREACH OF THE WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, TORT, OR STRICT LIABILITY, EVEN IF CREATIVE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
12. This warranty gives You specific legal rights. You may also have other rights, which vary from state to state and country to country. Some states and countries do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to You.
13. This is the entire warranty between You and Creative and supercedes all prior and contemporaneous agreements or understandings, oral or written, relating to the Product, and no representation, promise or condition not contained herein will modify these terms.

Version 2.0 June 2004

# Safety Information

**Refer to the following information to use your product safely, and to reduce the chance of electric shock, short-circuiting, damage, fire, hearing impairment or other hazards.**



Improper handling of your product may void the warranty.  
For more information read the warranty available with your product.

- Do not dismantle or attempt to repair your product, battery or power adapter.  
**Refer all servicing to Creative or authorized repair agents.**
- Do not expose your product or battery to temperatures outside the range of 0°C to 45°C (32°F to 113°F).
- Do not pierce, crush or set fire to your product or battery.
- Keep your product or battery away from strong magnetic objects.
- Do not subject your product to excessive force or impact.
- Do not expose your product or battery to water or moisture.

If your product is moisture-resistant (see product packaging for details), take care not to immerse your product in water or expose it to rain.

## **For removable batteries**

- The battery must be recycled or disposed of properly. Contact local agencies for recycling and disposal information.
- Do not allow metal objects to touch the terminals of your battery.
- If there is leakage, an offensive odor, discoloration or deformation during charging or use, remove the battery and do not use it again. Clean your hands well before touching food or sensitive areas, for example, your eyes.

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